CYBER® A/T
ORDERING INKER SUPPLIES

Supplies for the Cyber A/T inker must be purchased directly from *Matthews**. Ink must be purchased prior to the saws installation and MUST be present at the installation of the saw. Ink cannot be purchased directly from MiTek.

Placing Your First Supplies Order Through Matthews

The most efficent way to place your first order is as follows:

1. Print and fill out the Matthews credit form that is included in the Inker/Printer Agreement.
2. Send an email to Matthews at mms-insidesales@matw.com with the following information:
   a. Notation that you are a MiTek customer
   b. Ship To address
   c. Bill To address
   d. Attach the following files:.
      - Matthews Credit Form
      - PO stating the purchase items, Matthews part numbers, and quantities (listed in Inker/Printer Agreement)
3. A customer service representative will assign the account internally, and your Matthews account is created.
4. Call to place your first order and verify that all credit information has been recieved. Orders should be placed at least 3 weeks prior to the saw installation date to ensure the supplies will be there during installation.

*These supplies may be also purchased from an approved local distributor. Contact Matthews to obtain your local distributor's contact information.

Placing an Order

To place an order with Matthews for supplies, provide a purchase order (PO) any of the three ways listed below.

Send PO via:

Email: **mms-insidesales@matw.com**
Fax: **412-665-2594**
Phone: **800-775-7775**

Printer Supplies:

Description	Unit	Quantity per Case	Matthews Part #
Cleaner: JAM 7500	Case	6 bottles (1 liter ea.)	I029990046
Black Ink: DPI 411	Case	12 bottles (1 liter ea.)	I041090288

Questions?

If you have any questions or need further assistance, please contact **MiTek Automation Support** via the following:

Email: machinerysupport@mii.com
Phone: 1-800-523-3380
              Mon - Fri, 6:00am - 6:00pm Central time
Website: https://www.mitek-us.com/resources/automation-support/

MiTek®